

CITY OF WORCESTER, MA



CONSOLIDATED ANNUAL PERFORMANCE & EVALUATION REPORT (CAPER) REPORTING ON YEAR FOUR OF THE 2020-2025

CONSOLIDATED PLAN:



*Prepared by:
City Manager's Executive Office of Economic Development*

Contents

CR-05 - Goals and Outcomes	3
CR-10 - Racial and Ethnic composition of families assisted	10
CR-15 - Resources and Investments 91.520(a)	11
CR-20 - Affordable Housing 91.520(b)	17
CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)	19
CR-30 - Public Housing 91.220(h); 91.320(j)	24
CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j).....	24
CR-40 - Monitoring 91.220 and 91.230.....	32
CR-45 - CDBG 91.520(c)	35
CR-50 - HOME 91.520(d).....	36
CR-55 - HOPWA 91.520(e)	39
CR-58 – Section 3	40
CR-60 - ESG 91.520(g) (ESG Recipients only)	41
CR-65 - Persons Assisted	45
CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes.....	46
CR-75 – Expenditures.....	47

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan.

91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

During this Consolidated Annual Performance Evaluation Report (CAPER) period (July 1, 2023 – June 30, 2024), Worcester made progress towards its community development goals and priority needs outlined in the 5-Year Consolidated Plan Goals.

To help low- and moderate- income (LMI) populations that may be homeless, at risk of homelessness, living with HIV/AIDS, or struggling with housing security, the Executive Office of Economic Development (EOED) implemented 8 Emergency Solutions Grants (ESG) program contracts with 6 local project sponsors totaling \$345,949.77. The Housing Opportunities for Persons with Aids (HOPWA) program generated 4 contracts with 3 agencies totaling \$887,799.21 to assist households with supportive services, project- and tenant- based rental assistance, and/or homeless prevention services throughout the Worcester Eligible Metropolitan Statistical Area (EMSA). The HOME funded Tenant-Based Rental Assistance (TBRA) program provided 14 single adults experiencing homelessness with the opportunity of stable housing in conjunction with supportive services.

The City also made steady progress in meeting the outcomes for affordable housing activities outlined in the 5-Year Consolidated Plan. \$302,000 in CDBG funds was allocated for the demolition of 3 blighted buildings. The Systematic Housing Inspections Program (“Sweeps” program) run in conjunction with DIS utilized \$71,995 in CDBG funds to inspect 847 units of housing primarily located in the Laurel Hill-Lincoln neighborhood. 167 units were found to have code violations and rehabilitation programs were advertised to owners who were eligible to receive grant funding to remedy them. The first-time homebuyer downpayment assistance program utilized \$5000 to assist two households with the purchase of their first home. In addition, CDBG funds have financed 20 Elder and Owner-Occupied rehabilitations (\$698,530), 2 Investor-Owner projects (\$211,000), and four lead paint abatement and rehabilitation projects through the Worcester Lead Abatement Program (WLAP) Lead Match (\$56,760.)

Regarding public service activities, a total of 5,097 low- and moderate-income (LMI) persons were assisted through 16 CDBG funded programs worth \$611,585.98 during the fourth-year action plan period. These funds leveraged roughly \$2,352,389 in additional public and private funding. the total low- and moderate-income persons assisted through CDBG public service programs decreased 29% (2085 people) compared to the third-year action plan. This reduction in service is directly related to the 36% reduction in public service funding, including the repeal of CDBG emergency COVID-19 stabilization funds which totaled \$320,361 in public service funding in the third-year action plan and a 3.7% reduction (\$31,045.00) in general CDBG funding. Throughout the last 4 action plan years (beginning 07/01/2020) roughly 21,342 LMI persons have benefitted from 81 public service programs towards which \$3,531,673.98 in CDBG funds were expended.

CDBG funded public facilities projects commenced during the fourth action plan year include ADA accessibility upgrades for the African Community Education (ACE) program (\$195,000.00), flooring and stairwell rehabilitation at the Boys & Girls Club (\$86,754.00), and ADA accessibility upgrades for the Friendly House Facility (\$89,522.50). In addition, design and planning for improvements to the Roosevelt School pick-up and drop-off safety and exterior improvements to the parking area are now underway, with a total planned expenditure of \$1,319,710.50 in CDBG funds. This project is set to significantly improve the safety of students and families commuting to and from the Roosevelt School, over 65% of whom are low- moderate- income.

In addition, the City remains committed to improving the Green Island Neighborhood. The Green Island Neighborhood is a distressed neighborhood that suffers from chronic flooding and draining issues, pollution and contamination, and high crime rates. The neighborhood is also contending with dilapidated roads and sidewalks, as well as aging and maintenance deferred housing. From 2019 to 2022, \$2,018,223 in CDBG funds was allocated for infrastructural upgrades including road, sewage, and drainage reconstruction. The City has continued its complete streets initiative in the area; Lamartine and Lodi street reconstruction (including sidewalk repair, curbing, and resurfacing) was completed in the third action plan year utilizing \$358,223 in CDBG funds. An additional \$1,660,000 in CDBG funds have been allocated for the reconstruction of Endicott and Bigelow Streets and \$11,880 has been expended during the fourth year for the design and planning of the second phase of the project. A public information session was also held at the WRTA building this year to inform residents in the Green Island Neighborhood of housing rehabilitation programs available through the City.

CDBG funded public facilities projects completed through the first four action plan years (July 2020 – June 2024) are the Boys & Girls Club Indoor Swimming Pool Deck Tile Resurfacing (\$116,000), Centro Las Americas Roof Replacement (\$56,170), Friendly House Gymnasium Air Conditioning (\$93,036), Girls Inc. Outdoor Signage Improvements (\$32,725), Union Hill Phase V Arlington Street Reconstruction and Repaving (\$67,852), Veterans Inc Transitional Housing Bathroom Renovations (\$50,000), Worcester Fire Dept Worcester purchase of a new Water Pumper Truck and a new Fire Ladder Truck (\$2,999,368), Worcester Senior Center Kitchen Improvements (\$16,991), and YWCA Elevator Modernization/ADA Bathroom Upgrades/Parking Lot Reconstruction and Repaving (\$450,000).

In total, during the first 4 action plan years \$7,740,602 in CDBG funds have been allocated to 22 public facilities projects which includes 5 streets reconstructed, 11 non-profit facility rehab projects, 2 senior center rehabs, 1 historic building preservation, 1 public school facility project, and the purchase of 2 firefighting trucks.

During the fourth-year action plan, 1 business was assisted with \$10,000.00 in CDBG-CV funds and 10 additional businesses were assisted with \$348,688.00 in other CDBG funds. During the last four action plan years, \$3,095,120 was expended in CDBG funds to assist 459 businesses, generating and retaining 836 jobs for low- and moderate-income persons. These CDBG funds leveraged roughly 5.0 million in private investments.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Rental units constructed	Household Housing Unit	75	63	84.00%	11	11	100.00%
Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Rental units rehabilitated	Household Housing Unit	90	100	111.11%	38	25	65.79%
Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Added	Household Housing Unit	75	4	5.33%	3	0	00.00%
Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	125	32	25.60%	6	2	33.33%
Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	50	6	12.00%	20	2	10.00%

Affordable Housing Development & Preservation	Affordable Housing	CDBG: \$ / HOME: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	100	134	134.00%	30	30	100.00%
Economic Development & Business Assistance	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	50	6	12.00%	5	1	20.00%
Economic Development & Business Assistance	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	50	17	34.00%	18	23	128%
Economic Development & Business Assistance	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	50	22	44.00%	5	10	200.00%
Expanded Resources for Homeless Prevention	Homeless	ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	330	100	30.30%	21	18	85.71%
Expanded Resources for Homeless Prevention	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	800	500	62.5%	472	1,778	377%
Healthy and Sustainable Housing	Non-Housing Community Development	CDBG: \$	Buildings Demolished	Buildings	15	5	33.33%	2	3	150.00%

Healthy and Sustainable Housing	Non-Housing Community Development	CDBG: \$	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	4235	3036	71.69%	847	847	100.00%
Housing Opportunities for Persons with HIV/AIDS	Homeless Non-Homeless Special Needs	HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	125	62	49.60%	39	20	51.28
Housing Opportunities for Persons with HIV/AIDS	Homeless Non-Homeless Special Needs	HOPWA: \$	Homelessness Prevention	Persons Assisted	350	166	47.43%	170	90	52%
Housing Opportunities for Persons with HIV/AIDS	Homeless Non-Homeless Special Needs	HOPWA: \$	Housing for People with HIV/AIDS added	Household Housing Unit	50	20	40.00%	12	12	100.00%
Housing Opportunities for Persons with HIV/AIDS	Homeless Non-Homeless Special Needs	HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	550	258	46.91%	14	13	93.00%
Improvements and Preservation of Public Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	98325	122,979	125%	2059	41230	2002%
Neighborhood Stabilization & Revitalization	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1953	4210	215.6%	2059	2110	102.48%
Public Services for Low-	Non-Homeless Special Needs Non-Housing	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	28410	22678	79.82%	5445	6433	118.15%

Moderate Income Persons	Community Development									
Resolve Barriers to Housing for Homeless Persons	Homeless	ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	3345	1824	54.53%	2500	2487	99.4%
Resolve Barriers to Housing for Homeless Persons	Homeless	ESG: \$	Homelessness Prevention	Persons Assisted	25	30	120.00%	189	202	106.87%
Resolve Barriers to Housing for Homeless Persons	Homeless	ESG: \$	Other	Other	500	136	27.20%	412	389	94.4%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Beginning in the summer of 2019, the Executive Office of Economic Development (EOED) engaged in a citizen participation process to identify community needs and provide community input on activities and programs to fund. Ten community needs assessment public meetings were held in different parts of the City, with at least one in each of the City Council districts. The meetings were attended by 141 total participants from neighborhoods with underserved, low-income, diverse, and minority residents. All meetings were intentionally held at locations accessible for potential and actual beneficiaries. The public meetings were advertised broadly through the City’s media office as well as through door-to-door neighborhood outreach with at least one bilingual staff member. At each of the meetings, two bilingual staff persons were present that were able to provide translation and/or facilitation in Spanish and Vietnamese. In addition, a special public hearing was also held in the Green Island neighborhood in July 2019 to focus attention on the needs of that, very low- income, inner-city neighborhood (65 persons participated).

The Five (5) Year Consolidated Plan informed the fourth year (2023-2024) annual action plan outreach and funding recommendation process. The process centered around the Community Development Advisory Committee (CDAC); a formal body of citizens that provides input on applications submitted through the City's CDBG Request for Proposal (RFP) process. CDAC is comprised of ten members (two from each of Worcester's five council districts.) CDAC met remotely four times between February and March of 2023 to evaluate, review, and rate proposals for Public Services, proposals for Public Facilities and Improvements, and interdepartmental submissions from city bodies submitted in response to the RFP issued on December 1st, 2022, and due by January 10, 2023. CDAC issued initial recommendations on funding allocations and the city administration, informed by the city manager, recommended which CDBG projects and activities to fund. This ensures that both community input and the city administration’s consideration of goals outlined in the 5-year plan are reflected in the selection process.

The HOPWA Advisory Committee vetted HOPWA proposals using a similar review process to CDAC. The committee is composed of experts in community health and the HIV/AIDS field in Worcester County and Connecticut. The experts held a remote public meeting to introduce the HOPWA process and guidelines, a technical assistance meeting for interested applicants, and a public review and ranking session at City Hall. Recommendations were then sent to City Administration for approval.

ESG proposals were vetted by the ESG RFP Review Committee. The committee is comprised of members of the Worcester City and County Continuum of Care (CoC.) The ESG RFP Review Committee hosted a remote public meeting to introduce the ESG process and guidelines, a technical assistance meeting for interested applicants, and an RFP review and ranking session at City Hall. Recommendations were then sent to City Administration for approval.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).
 91.520(a)

	CDBG	HOME	ESG	HOPWA
Race:				
White	3192	16	422	14
Black or African American	1001	5	198	11
Asian	692	0	1	2
American Indian or American Native	18	0	1	2
Native Hawaiian or Other Pacific Islander	13	0	2	2
Total	4916	21	624	31
Ethnicity:				
Hispanic	2427	14	215	18
Not Hispanic	2489	7	409	13

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

Above reports from IDIS PR-23 accomplishment reports. Please see the attached HOPWA CAPER and ESG SAGE CAPER 2023-24 analysis for racial and ethnic populations assisted with HOPWA and ESG.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	4,152,241.00	6,055,984.53
HOME	public - federal	3,952,933.00	1,985,630
HOPWA	public - federal	996,765.00	1,279,932
ESG	public - federal	531,992.00	465,346

Table 3 - Resources Made Available

Narrative

The Five-Year Consolidated Plan (ConPlan) estimated approximately \$4,152,241 in CDBG funding would be available for year 4. Worcester was awarded \$4,077,241 in CDBG funding for year 4 and expended a combined total of \$6,055,984.53 in CDBG dollars from year 4 expenditure and allocations from previous action plan years for projects now underway. In addition, \$1,817,821 of HOME funds were used for housing preservation and support. \$799,793 and \$374,989 were allocated to HOPWA and ESG respectively.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Green Island Revitalization Initiative	6	1	Census Tract 7325.00
Low-Moderate Income Census Tracts	90	98	Census Tracts > 51.0% LMI

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Worcester is comprised of 44 U.S. Census tracts, of which 26 tracts had 51.0% or more of their populations being persons of Low-Moderate Income (LMI) - defined by HUD as households whose incomes were 80% or less of the metropolitan area median income as adjusted for family size. Tract 7325.00 (the Green Island neighborhood) was ranked as one of the top 5 of the city's most distressed areas with high levels of poverty and crime, as well as foreclosed properties, absentee property ownership, vacant/boarded-up buildings, empty lots and other economic distress factors. This tract (7325.00) (the Green Island neighborhood) remains a focus of expenditure for CDBG as the City continues to roll out its complete streets and project and other infrastructural improvements there.

The City continues to focus on targeted, strategic neighborhood development and revitalization, allocating roughly 90 percent of non-administrative funds to programs serving Low- and Moderate-Income (LMI) individuals and neighborhoods. As plans for the second phase of the Green Island

complete streets project progressed throughout year four, the City continued efforts in a diverse array of neighborhood improvement projects across the most underserved census tracts, including street lighting and sidewalk improvements and infrastructural improvements to the Boys and Girls Club in Census Tract 7313, and rollout of the second phase of the Green Island complete streets project in census tract 7325. The Green Island streets project will continue into year five of the action plan alongside additional projects for public facilities in the neighborhood. The City also continued initiatives to remove blighted buildings, identifying 3 buildings across underserved census tracts for demolition. These buildings are now in the process of being demolished using CDBG dollars.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The HOME Match report below shows the Match requirement of the program was met with an excessive match to be carried over to next year. Through the waiver criteria Worcester's match was reduced based on the poverty criteria for a 50% reduction in the HOME match requirement for this year.

In total, during the first 4 action plan years \$7,740,602 in CDBG funds have been allocated to 22 public facilities projects which includes 5 streets reconstructed, 11 non-profit facility rehab projects, 2 senior center rehabs, 1 historic building preservation, 1 public school facility project, and purchase of 2 firefighting trucks.

Focus regarding public facilities improvements has shifted to the Green Island neighborhood. The City has committed \$4,036,446 in CDBG funds between 2019 and 2024 for infrastructural improvements including road, sewer, and drainage reconstruction, as well as a complete streets initiative for this distressed neighborhood in which 78% of residents are low- to moderate- income.

Nonprofit facilities benefitted from the investment of CDBG funds which in turn leveraged other public and private resources as exemplified by extensive ADA accessibility projects executed commenced during year four at the Friendly House Core Facility and the African Community Education Program (ACE). The City allocated \$89,522.50 for accessibility improvements at the Friendly House Core Facility located at 36 Wall Street, including renovations to 3 entrances to the facility that will now accommodate handicapped persons. The City allocated \$195,000 in CDBG funds for accessibility improvements at the African Community Education Program (ACE) facility at 51 Gage Street including renovations to the doorways, stairwell, and ramps to accommodate youth and family members with disabilities, and the installation of devices to open doors without necessitating the use of one's hands. These projects leveraged approximately \$209,038.00 in other public and private resources.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	3,280,825
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	3,280,825
4. Match liability for current Federal fiscal year	248,203
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	3,032,622

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at beginning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
\$0	\$0	\$0	\$137,225	\$0

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	362,640	0	0	0	0	0
Number	4	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	0	0	0			
Dollar Amount	0	0	0			

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	116	81
Number of Non-Homeless households to be provided affordable housing units	89	100
Number of Special-Needs households to be provided affordable housing units	25	50
Total	230	231

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	30	30
Number of households supported through The Production of New Units	16	36
Number of households supported through Rehab of Existing Units	43	30
Number of households supported through Acquisition of Existing Units	20	0
Total	203	96

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

In Table 12 above the Goal for Number of households supported through rental assistance was 30. During the year 30 households were supported through rental assistance, getting approximately to the goal. For the Number of households supported through the production of new units there was a goal of 16 units, of which there were 36 created. For the Number of households supported through the rehab of existing units there was a Goal of 43 units of which we almost achieved at 30 units rehabbed (13 Homeowner units and 17 Rental units). Overall this number is expected to fall in line with expectations or will be adjusted in coming ConPlan

years. For this year there was a goal of 20 households supported through the acquisition of existing units. During the year there was 1 household assisted through the acquisition of existing units. The programs were still impacted due to the tail end of the Pandemic. In addition a program for City employees was also offered through other funding sources.

Discuss how these outcomes will impact future annual action plans.

Outcomes achieved will be analyzed and used to adjust future annual action plans. These changes will be reflected in the next Consolidated Plan.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	4	37
Low-income	30	1
Moderate-income	12	3
Total	46	41

Table 13 – Number of Households Served

Narrative Information

The beneficiary information provided above is from the PR-23 CDBG and PR-23 HOME program.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)
Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Several agencies continue to conduct outreach efforts within the City of Worcester. Collaborations with Worcester County Continuum of Care and the City's Emergency Solutions Grantees (ESG) support outreach efforts and case management services that assist to connect the unsheltered homeless population with emergency shelters, permanent housing, and supportive services needed to maintain their housing.

The City continues to ensure strategies are in place amongst agencies, reaching out to the sheltered and unsheltered homeless persons and assessing their individual needs. City ESG funds supported salary costs for .5 FTE Outreach Case Manager who works as part of the City of Worcester Quality of Life Task Force to conduct assessment of individual needs, enable access to mainstream resources, and housing referrals for households without children that are unsheltered. For the second year in a row, the outreach case manager contacted an estimated 213 individuals living in places not meant for human habitation; of those 213 individuals, 93 engaged with the Outreach Case Manager to develop a housing placement to achieve or maintain ongoing stability.

In addition to ESG Outreach, there are homeless outreach services offered through a variety of different service providers in the City that offer immediate and long term assistance to unsheltered persons by frequenting locations such as the downtown corridor of Union Station, the Public Library, other parks and roadways prone to panhandling and loitering throughout the city, soup kitchens, and food pantries to identify and engage with such individuals/families. The goal is to engage with people over time; and encourage those who typically refuse services, that they may accept help through long-term engagement of the street outreach workers focused on mental health assessments, treatment, advocacy, and benefit assistance. Community organizations continue to engage with partners and stakeholders to create a holistic system of outreach. Engaging with hospitals, law enforcement, detox centers, and other services who commonly encounter homeless individuals. Without disclosing sensitive personal information, the partners then strategize using common resources and learning from success stories on how to ensure the safety and improved life condition of the individuals and the community.

Outreach to homeless families focuses on collaboration with first responders, local governments, and neighborhood centers that most frequently encounter newly homeless families. All outreach workers in the community are connected to one another and other housing service providers through the Coordinated Entry & Assessment Working Group facilitated by the Worcester City and County Continuum of Care. As part of broader efforts to eliminate chronic homelessness, the City Manager's Task Force for Sustaining Housing First Solutions developed a plan to provide the appropriate level of

supportive housing to chronic homeless people on the streets, in encampments or in shelters within the community. Recommendations for achieving and sustaining a functional zero of adult chronic homelessness include but are not limited to:

1. Public, Nonprofit organizations, and private landlords should work together to produce 114 housing units and continue to preserve and develop adequate units for those who become chronically homeless in future years.
2. All community housing entities and mainstream support service providers have become part of the Worcester City & County Continuum of Care (CoC) Coordinated Entry System (CES), aimed at providing housing subsidies with individualized support services prioritized for chronically homeless individuals.
3. The Coordinating Council has been exploring and are establishing a pilot program of an early warning system that includes a homeless prevention fund, an adequate triage and assessment system of diversion, alternative residential or service referral, and reunification/relocation where appropriate, and rapid re-housing to prevent people from becoming homeless or to limit shelter stays.
4. The City and Coordinating Council are in motion to produce a variety of housing units, from individual scattered sites to small (e.g., 10-15 units) and moderate-sized (e.g., 25 units) congregate sites, which would include on-site resident managers, to accommodate the various current needs of clients and anticipate the need in future years. The Lewis Street property is expected to be ready for move in for their 24 units in November 2023
5. The City and the Coordinating Council have identified sources of capital for the development of housing for the chronic homeless, including the enhancement of a Worcester-based low interest loan fund.
6. The City continues to assist providers by identifying properties appropriate for expanding housing units, and when possible, donate City-owned property. The Coordinating Council continues to advise the City on regulations and zoning that promotes development of appropriate housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City's plan to address emergency shelter and transitional shelter needs for the homeless were encompassed in Strategic Plan Goal 8: Resolve Barriers to Housing for Homeless Persons, and Goal 9: Housing Opportunities for People Living with HIV/AIDS. These actions were supported by both ESG and HOPWA funds through the following activities.

ESG Shelter funds support shelter Case Management for Triage and Assessment services at the primary shelter for unaccompanied homeless adults and the operations of transitional housing for victims fleeing domestic violence. In total 1,552 unaccompanied adults experiencing homelessness benefitted from ESG emergency shelter funds through the Triage and Assessment Center, while 12 individuals fleeing from

domestic violence benefitted from emergency shelter operations funds. Each of these activities helped address the shelter and transitional housing needs of homeless populations because of the crisis intervention nature of the program support. They supported the operations and case management of facilities to ensure the safety and stability first, followed by reentry skills such as employment before the

transition to permanent housing so that individual needs can be addressed towards greater housing outcomes. These programs recognize that permanent housing is the ultimate goal, but some populations that are particularly at risk may need enhanced stabilization and case management.

HOPWA funds supported the operations and supportive services associated with Transitional Housing needs, including the intensive case management costs for HIV positive women with or without children, and special needs population including those being discharged from institutions, or with severe mental health and substance abuse barriers. HOPWA Supportive Service agencies such as Making Opportunity Count expanded their program and are now serving at a new capacity of 12 Households. In the past year Aids Project Worcester Housing Services Program was able to provide services to 80 unduplicated HIV positive eligible individuals.

There is a strong correlation between homelessness and poor health outcomes which can complicate the medical management of HIV. Housing intervention from agencies such as Making Opportunities Count, Aids Project Worcester and Advancing Connecticut Together, improves the health outcomes of HIV-positive homeless persons. In addition to, Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

In working towards Goal 7: Expand Resources for Homelessness Prevention, HOPWA dollars were used to support 10 low income individuals with an HIV/AIDS diagnosis in avoiding homelessness through the provision of short term rent, utilities and mortgage (STRMU) assistance as well others were provided with Permanent Housing Placement (PHP) Support to stabilize in permanent housing through the payment of first and last month's rent, thus avoiding homelessness and stabilizing in permanent housing.

Through the case management services funded by the City's allocation of ESG funds, many of these prevention services were supported. The Commonwealth of Massachusetts does provide information for youth in foster care or leaving foster care. It coordinates with many service providers and provides resources and education on many subjects, such as your rights, services, education, health, and relationships. The Answer Book was written to help youth reach adulthood more prepared to live safely, successfully, and independently. However, often times, there are individuals that fall into homelessness or are in precarious situations and are at imminent risk of homelessness. Similarly, for those exiting the criminal justice system, many are at-risk of homelessness. Providers around the country are finding that rapid re-housing can be an effective intervention to help young people experiencing homelessness. These providers are using the same core components of rapid re-housing as adult rapid re-housing programs: housing identification, rent and move-in assistance, and case management and services, but

tailoring each component according to where young people are in their life journeys.

To address the potential homelessness youth, in partnership with the Continuum of Care, and agencies such as Open Sky Community Services, South Middlesex Opportunity Council and LUK, Inc., resources targeting include but not limited to youth who are at risk of aging out of the foster care system without permanency or who have aged out. This collaboration continues to formalize working relationships between these organizations to provide comprehensive and outcomes-oriented services for youth and young adults who are or have been involved in the state systems who are facing barriers to stability as young adults.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The 28-member task force, set up by former City Manager Edward Augustus, with the continued vision by the current City Manager Eric D. Batista, continues to meet quarterly to continue the ongoing examination of the community's needs and resources to address adult chronic homelessness. The Task Force's ultimate goal is to develop a plan for actions and resources to sustain a long-term system of permanent supportive housing in the city

The City's Plan continues to Address Homelessness strives to expand on the successful "housing first" model, which moves away from extensive and costly shelter stays, and to focus on homeless prevention to stabilize vulnerable individual adults, families, youth and young adults. The City's ultimate goal is to quickly stabilize those in our community who are homeless so they can ultimately obtain safe and affordable permanent housing. The City recognizes the need to develop units for individuals and families through innovative strategies including rehabilitating existing housing stock along with furthering efforts to prevent homelessness, and improve the delivery of comprehensive service strategies that address the health, employment, and long term self-sufficiency skills targeted to specific populations struggling with homelessness and other special needs.

All HUD-funded programs include financial eligibility criteria and are targeted to very low-income and extremely low-income households. Local providers such as the Bridge of Central Massachusetts offer essential services to prevent homelessness and work closely with Individuals (include chronically homeless individuals) and families, families with children, unaccompanied youth ages 18 - 24 (with a particular emphasis on LGBTQIA+ youth), and individuals with dually diagnoses mental health and addiction challenges

ESG Rapid Rehousing funds provide short term and medium term rental assistance as well as housing relocation and stabilization services. Rapid rehousing funds throughout the program year..

HOPWA funds focus on stabilization in the transition to permanent housing by providing supportive services to 122 individuals with an HIV/AIDS diagnosis in the Worcester Eligible Metropolitan Service Area. HOPWA programs for Tenant Based Housing Assistance and supportive services focused on the attainment of permanent housing through mobile vouchers. Additional permanent housing was facilitated through facility based programs and Permanent Housing Placement rental startup assistance.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Worcester Housing Authority (WHA) owns and manages approximately 3,000 Public Housing (PH) units and administers 3,934 housing vouchers in its federal Housing Choice Voucher and state MRVP programs. In 2020, the WHA completed a property wide feasibility study by EJP Consulting. The WHA is reviewing the recommendations of EJP for the WHA to maintain the long-term affordability of each program. Additionally, in 2021, the WHA solicited a request for proposals to conduct a physical needs assessment of 5-10 properties as recommended by the EJP report.

In addition to major redevelopments (see below), the WHA invests millions of dollars annually in improvements at properties across its portfolio. Over the past year, the WHA has invested approximately \$12 million. Among the projects/improvements complete:

Energy Conservation:

- CoGen installations
- Heating and Domestic Hot Water system replacements
- Windows replacements

Life Safety:

- Fire Alarm system replacements
- Elevator Systems.

Our A Better Life and Family Self-Sufficiency program provide comprehensive services to help our families reach their life goals. These programs offer intense case management to participants. ABL encourages, motivates, and requires participants to either complete their education, obtain a full-time job, or a full-time combination of both. FSS is a voluntary program that helps families increase their income through educational, employment, and financial services. When their rent increases as a result of an increase in income, the difference is saved in escrow and, when the program is completed, the money saved can be used toward a number of purposes, such as buying a house or private-market apartment. Over the past two years, a combined 24 individuals have graduated the ABL and FSS programs. These programs follow the WHA's mission to enhance the Worcester community by creating and sustaining decent, safe, and affordable housing that champions stability and self-sufficiency for our residents.

A Place to Live

The WHA is proud to have partnered with the City of Worcester a number of local agencies, as well as the state, to introduce the first permanent, long-term solution for housing the chronically homeless in Worcester. A Place to Live at 38 Lewis Street opened in December 2024 and has since strived to provide residents a place to call home while obtaining the tools and skills necessary to chase their dreams. We work with the Continuum of Care on referrals. If there are none, we house the homeless based on our own lists. A full-time case manager works with each resident individually, while partnering with local organizations to provide a range of programming and services, such as hygiene and health care, financial independence, and recovery from addiction, to mention a few. This person advocates for our residents

and champions their wellbeing. Each individual works off an Individual Service Plan, or ISP. A live-in manager provides supervision at night.

Curtis Revitalization Project

With our development partner, Curtis Apartments, the WHA this year broke ground on and started construction of the reimagined Curtis Apartments. Phase 1 demolition was completed in August and work has begun on the new buildings already, including foundation work on Building A. Upon completion, Phase 1 will see the construction of 129 new apartments. It has a total development cost (TDC) of \$96.5 million.

Funding for Phase 2 of the Curtis Redevelopment has received state approval, representing a significant step forward for this vital project. TDC for Phase 2 is \$142 million. This phase includes construction of the Economic Opportunity Center (EOC). The EOC will house the Family and Resident Services staff, Housing Managers Office, the GBV branch library, a community room for public meetings, an office for our Resident Council, classrooms, our Step-Up Apprenticeship Program, and a new computer lab. This amazing facility will allow our residents to work toward their goals while receiving the proper assistance, all under one roof. In addition, the relocation of staff offices, currently scattered throughout GBV, allows for the conversion of the current offices into an estimated 30 new units, six of which will be wheelchair accessible.

Lakeside Apartments Project

Similar to the redevelopment of Curtis Apartments, which were built in 1952, the WHA partnered with a developer, Boston Financial (formerly Tremont Development), to redevelop our oldest existing property Lakeside Apartments. Built over 70 years ago, Lakeside has become obsolete. This project will be done in four phases and will replace all existing 202 units of housing and add 130 new affordable units. The most unique and exciting aspect of this project is the development of 10 affordable home-ownership units. It is the WHA's hope that our own residents purchase those units with the assistance of our Family and Resident Services departments.

Tiny Homes

The WHA has agreed to be a funding partner, through the issuance of project based vouchers, to the East Side CDC for their "Tiny Homes" project. Located at the old Worcester Academy fields on Stafford Street in Worcester. The East Side CDC's goal is to build between 18-30 homes to provide housing to the chronically homeless population. These are small houses, with neighbors in their own private homes.

Other Developments Initiatives

The WHA is also a funding partner for SMOC, which is currently building 18-20 units in downtown Worcester, in the Main South area. The units will be targeted towards the chronically homeless population, who will also benefit from SMOCs wrap-around services and help them work towards

self-sufficiency. The WHA is providing SMOC with eight project based vouchers to make the project viable and provide a constant subsidy.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Worcester Housing Authority (WHA) is dedicated to enhancing the lives of low-income individuals by providing not just safe and affordable housing, but also a range of services aimed at promoting self-sufficiency and improving quality of life. Here's a concise summary of their initiatives:

- **Affordable Housing and Self-Sufficiency:** WHA offers affordable housing while also focusing on self-sufficiency through employment, job training, and education. Programs like "Step Up" and Clerical Apprenticeships give residents opportunities for meaningful employment.
- **Educational Support:** The WHA emphasizes education with on-site GED and ESL classes, as well as computer and homework centers to support learning and personal growth.
- **Home Ownership Assistance:** The Family Self-Sufficiency (FSS) program helps families transition from renting to owning homes by providing resources for credit counseling, banking, and financial assistance for down payments and closing costs.
- **Resident Engagement:** WHA values resident feedback and fosters partnerships through tenant organizations and regular meetings with the Jurisdiction-wide Resident Council to discuss policy and program changes.
- **Community Safety:** To ensure safety, WHA collaborates with the Worcester Police Department and maintains 15 active Crime Watch groups, involving residents and various local agencies in regular meetings.
- **Future Goals:** WHA remains committed to providing safe and affordable housing while continuously exploring innovative programs and opportunities to increase housing options for the community. This comprehensive approach underscores WHA's commitment to both immediate support and long-term success for its residents.

Actions taken to provide assistance to troubled PHAs

The Worcester Housing Authority (WHA) was not classified as a troubled Public Housing Authority (PHA) but was classified as a High Performing PHA during the reporting program year by the U.S. Department of Housing & Urban Development (HUD).

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of Worcester continues to address barriers to affordable housing through a variety of initiatives. To further the aim of equal access to housing and adherence to fair housing legislation, the City's Office of Human Rights and Disabilities has continued to conduct outreach, education, mediation, and advocacy work. The goal of this program is to remove barriers to access for Worcester residents and visitors of all abilities.

Worcester Fair Housing Project (WFHP)

The Worcester Fair Housing Project (WFHP) continues to be jointly administered by the City of Worcester and Community Legal Aid to advise and represent Worcester County residents identified as victims of housing discrimination. WFHP has assisted clients facing various types of housing discrimination, including racial harassment, refusal to rent due to family status, refusal to remove lead paint, interference with housing subsidies, discrimination based on disabilities, and other such challenges.

In addition to litigation, WFHP works to increase legal literacy for the Worcester community surrounding housing legislation. In service of this goal, WFHP conducts educational workshops on fair housing laws for tenant groups, social service providers, property owners, and other community members. Further, WFHP trains civil rights investigators to "test" whether housing discrimination is occurring in the county and work towards equitable settlements for residents on the receiving end of discrimination.

The Worcester Fair Housing Project's work plan consists of intake, investigation, enforcement, education, and outreach activities. This year, the project responded to approximately 360 complaints by persons who have experienced discrimination in their search for housing, their efforts to maintain their current housing, or their attempts to access affordable housing programs. Following this, 150 complaint-based audits were performed. WFHP assisted 90 clients requesting reasonable modifications or accommodations, litigated 45 cases, mediated 12 cases, and monitored 15 settlement agreements.

The WFHP continued outreach and education work throughout year 4, including targeted public workshops for fair housing educating community members who may have been experiencing discrimination.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City continues to face challenges due to the continued increase in the overall demand for programming. To maximize efficiency and achieve a greater impact, the City's Executive Office of Economic Development conducts funding overview and technical assistance workshops for parties

interested in applying for HUD entitlement funds through CDBG, HOPWA, and ESG in the fall of each year. These annual workshops target interested organizations and facilitate discussion surrounding the services that are most needed in Worcester, identify gaps in service, and brainstorm strategies to address those deficiencies.

The City of Worcester collaborates with Ascentria Care Alliance to provide language bank services for more than 90 different languages. This resource for residents with Limited English Proficiency (LEP) continues to eliminate barriers to access for city services. The contract with Ascentria provides interpreters onsite or by telephone for City employees interacting with the public - including at City Hall and on-site for code inspections, public safety situations, and other such critical situations. This policy is part of a larger effort to make municipal government more inclusive, diverse and reflective of the community it serves. The language policy continues to ensure meaningful communication between LEP persons and the City by providing for interpretation and translation services at no cost to LEP residents. Communication services are provided for information contained in private documents, including applications, statements, ordinances and relevant forms. Written translation is provided for vital documents, including consent and compliance forms, applications for programs or to receive city government benefits or services, etc.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The Worcester Lead Abatement Program received a \$4.1 million Lead Hazard Reduction Grant Program (LRD) for the HUD office of Lead & Healthy Homes in January 2024. The goal of the new grant was to conduct lead hazard reduction clearance in 165 units.

The previous LHR 2019 grant cycle, the city had assessed 161 units for lead hazards and completed de-leading in 122 units of low- and moderate- income housing totaling \$1,258,948 in HUD lead funding. CDBG funding in the amount of \$132,661 was also utilized in match funding. The 2019 LHR grant cycle aims to assess 300 units for lead hazards and to complete lead abatement in 238 units of housing before 2024.

The City's Housing Development Division (HDD) administers the Worcester Lead Abatement Program that can provide up to \$30,000 per unit to assist with lead abatement in approved properties with low- to moderate-income tenants. HDD also coordinates the Massachusetts "Get the Lead Out" loan program funded by MassHousing for additional abatement assistance over the \$30,000 per unit threshold.

In addition, any CDBG funded housing rehabilitation project over \$25,000 will undergo de-leading in conjunction with the rehabilitation activities to take place. For projects between \$5,000 and \$24,999, a lead report will be obtained prior to rehabilitation work taking place.

The City has continued the America Rescue Plan Act (ARPA) Lead Abatement Program throughout year four, which awards up to \$15,000 per unit for de-leading activities. The total amount of ARPA (\$1,000,000) was dedicated to the APRA Lead Abatement Program. The Goal of the ARPA Lead Abatement program is to fund disproportionately impacted populations in the City. Disproportionate impact is measured according to the four qualifying categories 1) Qualifying Census Tracts (QCT). 2) Disproportionately

Impacted Classes. 3) Assistance Beneficiary and 4) Low-Income Qualification. ARPA Lead Abatement has completed 24 Units and still has 10 units in process.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Given the high proportion of residents living in poverty, the City focuses on using its HUD entitlement program funds for initiatives and projects that provide the maximum benefit to very low-, low- and moderate-income individuals and households. The City's anti-poverty strategy seeks to support programs that provide job and life skills training and other advancement opportunities. This two-pronged approach helps families achieve and maintain economic security and self-sufficiency. In addition, the Executive Office of Economic Development (EOED) continues coordinating with the Central Massachusetts Workforce Investment Board (CMWIB) around programs and initiatives that support the City's goal of reducing poverty.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

In July 2014, the Worcester City and County Continuum of Care (CoC) formed its Board, which is the primary planning and decision-making body on homeless assistance in Worcester County. The Board consists of committees for HMIS Data collection, Program Outcomes and Monitoring, Mainstream Resources, Veterans, and Coordinated Entry. The Program Outcomes and Monitoring Committee is chaired by a representative from the City of Worcester's Department of Health & Human Services, and has set in motion the development of system performance measures that will better institutionalize monitoring, evaluation, and progress towards ending homelessness in Worcester and Worcester County. The Central Massachusetts Housing Alliance, Inc. (CMHA), the lead agency for the Worcester City and County Continuum of Care (CoC) in partnership with the City of Worcester and CoC-funded agencies convenes coordinated Assessment and Entry for Homeless Persons. The purpose of the Coordinated Entry System is to improve the quality of the CoC and greater Worcester's homeless housing and service system, and to improve outcomes for individuals and families in the continuum that are threatened with or experiencing homelessness. Two Work Groups convene weekly to develop the coordinated entry policy, with one group focused on the needs of homeless families and the other on homeless individuals (including veterans and their families, and unaccompanied youth.) The work groups implement processes that prioritize individuals and families with the greatest need (especially chronically homeless households.) The City and the CoC encourage a housing first model, but recognize that some housing and service resources are required by funding agencies or providers to give preferences to certain populations including sub groups determined by age, disability, or gender. The Coordinated Entry system ensures access to housing based on individual needs and promotes referrals through the homeless services system.

Finally, the Homeless Management Information System (HMIS) is managed by the Central Massachusetts Housing Alliance, Inc. (CMHA) and supported by ESG dollars. The HMIS allows for streamlined data collection among ESG and CoC-funded entities. Data is used alongside annual and quarterly point-in-time counts to track the number of homeless individuals and families both sheltered and unsheltered throughout Worcester County. This data has been critical in the resource allocation process, as resources

are strategically allocated to areas of highest need within the homeless services system. In addition, the City has provided funds to agencies to update bandwidth, add additional monitoring resources, and collaborate with other agencies to improve the homeless services system.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The Executive Office of Economic Development (EOED) works to foster strong relationships and enhance coordination between public and private service and housing providers. Development of the Consolidated Plan benefited from input from a broad range of stakeholders who contributed through interviews and focus groups, in addition to those who were represented at public meetings and hearings. Entities participating in the process included agencies with expertise in housing, youth services, case management, mental health, education, employment assistance, basic needs, and health services. Virtual meetings were held in the Fall of 2021 with providers of public and affordable housing, and services for homeless, special needs, and low-income populations. The workshop was designed to obtain agency input on key homeless and social service issues in Worcester, identify gaps in service, and brainstorm potential strategies to address existing gaps.

The City of Worcester actively participates in ongoing efforts to enhance coordination with private industry, businesses, developers, and social service agencies to foster economic development. EOED, through the Business Assistance Division, plays a leadership role in the Worcester Business Resource Alliance (WBRA), a centralized network of business professionals, technical assistance providers, lenders, and community development organizations that collectively provide services to entrepreneurs and small business owners and managers. EOED meets regularly with neighborhood business associations and coordinates with the Worcester Regional Chamber of Commerce and Worcester Business Development Corporation. At the state level, EOED has strong partnerships with the Massachusetts Office of Business Development and MassDevelopment, as well as with the Massachusetts Life Sciences Center and the Massachusetts Manufacturing Extension Partnership (MassMEP).

Refugee Resettlement

Worcester is Massachusetts' top resettlement destination for persons escaping persecution. In response to growing recognition of impediments faced by refugee populations in housing, the City of Worcester established the Worcester Refugee Housing Working Group. Attendees of this working group include:

- City departments that work on different aspects of housing, such as the Housing Division of Economic Development, Inspectional Services, and the Office of Human Rights;
- the Attorney General's Office;
- the three resettlement agencies in Worcester;
- Community Legal Aid; and
- An assortment of other non-profit agencies and community members.

The mission is to support safe, sustainable and welcoming short and long-term housing needs of refugees

in the City of Worcester. Working group meetings are an opportunity to share and collaboratively work together to solve housing challenges such as rental discrimination, public health, sanitation and environmental/healthy homes concerns, and obstacles to long term affordable housing. Beyond the unquantifiable impact that the information and resource sharing between member agencies of this working group has had, the working group has also resulted in numerous ‘know your rights’ workshops, and research and advocacy initiatives. The working group, for example, has organized multiple trainings for refugees and agency staff at Ascentria Care Alliance to discuss fair housing, code enforcement, and affordable housing options in Worcester. The Worcester Fair Housing Project, a grant project between the City and Community Legal Aid, has also played a central role in doing outreach to non-profits, churches, healthcare facilities, and other community spaces in Worcester to disseminate information about fair housing.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Please see attached the results of the impediments to fair housing attached to this report.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Worcester has put several procedures in place to ensure compliance with all program requirements for the CDBG, HOME, HOPWA, and ESG entitlements. Projects are closely monitored to guarantee their contribution to goals outlined in the annual action plan and five-year plan and realization of benchmarks set in place by these plans.

Project Monitors are responsible for monitoring assigned projects and activities, with particular focus on subrecipients new to the above-mentioned entitlement funds. The City uses monthly “desktop audits” of subrecipients’ programs to track the timeliness of expenditures and the status of program outcomes through subrecipient Project Cash Requests (PCR) documentation. In addition, on-site monitoring provides an opportunity for staff members to ensure subrecipients are in compliance with federal regulations and are actively working to achieve the objectives outlined in their contracts with the City. Project Monitors conduct a minimum of 1 site visit during the program year for each activity. Site visits provide subrecipients with technical assistance and feedback regarding program administration.

Risk Assessments and On-site Monitoring

By carefully examining subrecipients’ performance through desk audits and onsite monitoring, the City conducts a risk assessment to identify subrecipients requiring more comprehensive monitoring. High-risk subrecipients include organizations with a low level of familiarity with entitlements funding their activities, organizations with high rates of turnover in key staff positions, organizations with frequent changes to their mission, goals, and programming, and organizations with a history of compliance and/or performance challenges (ex. failure to adhere to existing schedules, submit timely reports, or clear monitoring or audit findings,) and organizations undertaking multiple CDBG, HOME, ESG, or HOPWA funded activities simultaneously.

Following a risk assessment, project monitors create a site-monitoring schedule and notify the subrecipient of the purpose and scope of the visit. The monitor will contact the subrecipient to schedule a date and time for the onsite visit. A formal confirmation letter is sent to subrecipients to notify them of a scheduled visit and outline components of the site visit.

During a site visit, project monitors review subrecipient files for compliance with regulations governing their administrative, financial and programmatic operations. They also check for adherence to schedule and budgeting objectives outlined in their agreement with the City. A clear written record of the on-site visit is kept using the City of Worcester and HUD monitoring checklists which are filled out during the site visit. At the end of the visit, the monitor records tentative findings. Once the on-site visit is completed, the monitor prepares a formal written letter describing the results of the visit and assessing the subrecipient’s strengths and weaknesses in program administration. If the subrecipient is experiencing problems or is failing to comply with regulations, the monitor will provide recommendations or requirements to remedy shortcomings. If a concern or finding is issued for

noncompliance with Federal regulations, a follow-up letter will be sent with recommendations from the City. When a finding is issued, the follow-up letter will identify a deadline for correction. The monitor will verify whether corrections have been made by the deadline.

If a subrecipient materially fails comply with the obligations of their agreement with the City and the rules and regulations of their entitlement, the City may suspend or terminate their agreement by formal written notice.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Beginning in the summer of 2019, the Executive Office of Economic Development (EOED) engaged in a citizen participation process to identify community needs and provide community input on activities and programs to fund. Ten community needs assessment public meetings were held in different parts of the City, with at least one in each of the City Council districts. The meetings were attended by 141 total participants from neighborhoods with underserved, low-income, diverse, and minority residents. All meetings were intentionally held at locations accessible for potential and actual beneficiaries. The public meetings were advertised broadly through the City's media office as well as through door-to-door neighborhood outreach with at least one bilingual staff member. At each of the meetings, two bilingual staff persons were present that were able to provide translation and/or facilitation in Spanish and Vietnamese. In addition, a special public hearing was also held in the Green Island neighborhood in July 2019 to focus attention on the needs of that neighborhood (65 persons participated.)

The Five (5) Year Consolidated Plan informed [the fourth year \(2023-2024\) annual action plan outreach and funding recommendation process](#). The Community Development Advisory Committee (CDAC) serves as the formal body of citizens providing input on applications submitted as part of the city's CDBG Request For Proposal (RFP) process. CDAC is comprised of ten members, with two from each of Worcester's five council districts. CDAC met remotely four times in February and March 2023 to evaluate, review and rate CDBG proposals for Public Services, Public Facilities, [and interdepartmental submissions from city bodies submitted in response to the RFP issued on December 1st, 2022, and due by January 10, 2023](#). CDAC issued initial recommendations on funding allocations and the city administration, informed by the city manager, recommended which CDBG projects and activities to fund. This ensures that both community input and the city administration's consideration of goals outlined in the 5-year plan are reflected in the selection process.

The HOPWA Advisory Committee vetted HOPWA proposals. This committee is composed of experts in community health and the HIV/AIDS field in Worcester County and Connecticut. The process is similar to CDAC in its review, including holding a remote public meeting to introduce the HOPWA process and guidelines, a technical assistance meeting for interested applicants, and a review and ranking session held in public at City Hall. Recommendations [were then sent](#) to city administration for approval.

ESG proposals, vetted by the ESG RFP Review Committee comprised of members of the Worcester City and County Continuum of Care (CoC). The ESG RFP Review Committee followed a similar process to the CDAC in its review, including holding a remote public meeting to introduce the ESG process and guidelines, a technical assistance meeting for interested applicants, and an RFP review and ranking session at City Hall. Recommendations were then sent to city administration for approval

Citizens Content Cont.

This draft of the proposed Consolidated Annual Performance Evaluation Report (CAPER) for July 1, 2023, through June 30, 2024, was released for citizen review and comments as advertised in the Worcester Telegram & Gazette on September 13, 2024 for a 15-day public comment period from September 13, 2023, through September 27, 2023. The Draft CAPER was made available during regular business hours between 8:30 a.m. and 5:00 p.m., Monday through Friday at one or more of the following locations: 1. Neighborhood Development Division, 455 Main Street, Worcester, MA 01608; 2. The City of Worcester website, Neighborhood Development Division documents page.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of Worcester third year action plan funds were modified to account for the impact of the coronavirus. Extra funds were allocated for CDBG, ESG, and HOPWA programs to address a wide range of impacts from the virus.

Regarding public service activities, an additional 4 programs worth \$336,045 were funded during this third year action period with CDBG emergency COVID-19 stabilization funds to assist 2,275 LMI persons with food, hot meals, youth recreation, homelessness prevention, transportation and case management services.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Regular HOME rental inspections resumed during the program year. The monitoring of all HOME units occurred via desk audit with a risk based and size based inspection and onsite monitoring schedule to be followed. Post HUD waivers provided through the pandemic the schedule for monitoring has changed slightly. Full desktop monitoring is requested by subrecipients in the Spring and fall will include another opportunity to monitor the units by inspecting a sample of the units. Based on HUD's schedule each project will be physically inspected at least every 3 years per 91.520(d). Per HUD's guidance we practice enhanced monitoring and providing technical assistance. This year onsite monitoring occurred at the following addresses:

17-23 Dewey Street

21 Jaques Ave

133 Chandler Street

6 Florence Street

300-302 Pleasant Street

9 May Street

1-7 Piedmont Street

Since there has been a break in the monitoring schedule during the pandemic all units will have an onsite inspection by this November. After that based on HUD's schedule each project will be physically inspected at least every 3 years per 91.520(d).

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units.

92.351(b)

City of Worcester shall require all rental and homebuyer projects/programs containing five (5) or more HOME-assisted housing units to develop and follow affirmative marketing procedures. The affirmative marketing procedures must be approved by City of Worcester prior to marketing any HOME-assisted housing unit. The affirmative marketing procedures must continue throughout the period of affordability and must contain the following:

- Targeting: Identify the segments of the eligible population which are least likely to apply for housing without special outreach efforts.
- Outreach: Outline an outreach program which includes special measures designed to attract those

groups identified as least likely to apply and other efforts designed to attract persons from the total population.

- Indicators: State the indicators to be used to measure the success of the marketing program as well as the manner and frequency in which those indicators will be reviewed.
- Staff Training: Demonstrate the capacity to provide training and information on fair housing laws and objectives to staff.
- Projects/Programs are required to make a good faith effort to carry out the provisions of their approved affirmative marketing procedures. Good faith efforts are documented activities such as:
 - Advertising in print and electronic media that is used and viewed or listened to by those identified as least likely to apply.
 - Marketing housing to specific community, religious or other organizations frequented by those least likely to apply.
 - Developing a brochure or handout that describes the facility and any services to be provided as well as the accessibility for persons with physical disabilities.
 - Insuring that the sales/management staff has read and understands the Fair Housing Act and the purpose and objectives of the affirmative marketing procedures.

In addition, all programs/projects should use the Equal Housing Opportunity logo on-site or slogan in press releases and advertisements and display a fair housing poster in their management office. The program/project must keep files documenting affirmative marketing efforts which will include: copies of correspondence, public advertisements, lists of areas in which flyers have been distributed, contacts with other Equal Opportunity agencies, and any other relevant documents.

During the routine HOME monitoring visits, City of Worcester has reviewed the affirmative marketing files as well as the indicators that the program/project used to measure the success of the affirmative marketing procedures. City of Worcester will indicate any corrective action that is required in the City's monitoring report.

In the event that a project/program violates the City of Worcester Affirmative Marketing Policy, City of Worcester will counsel the owner about the proper program procedures to ensure future compliance. If there is a second incidence of noncompliance, or in any event of willful noncompliance, the owner will be required to seek counseling from the City of Worcester Fair Housing Center. Upon further noncompliance, the owner will be barred from future participation in City of Worcester HUD-funded programs and face possible foreclosure of the lien.

The City of Worcester's HOME program will also require that property owners market available units to low-income residence through the Worcester Housing Authority. The WHA has partnered with www.Gosection8.com, which provides an enhanced program to list rental properties on line. Listings are available to potential Housing Choice Voucher tenants seeking apartment units, duplexes or single-family homes in the private market in the City of Worcester. Like the Neighborworks Homeownership website, www.Gosection8.com will help to market available units further to regional rental prospects.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

Program Income of \$338,206.58 was used for two HOME projects. The YWCA program income amount

was for \$130,306.58 for SRO units for the tenants below 30% of AMI. The 92 Grand Commons used \$207,900 of program income for creation of 48 new units with units at the following levels 10 units at 30% AMI, 2 units at 50% AMI, 34 units at 60% AMI, and 2 units at market-rate.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

Worcester is currently at 10,205 Subsidized Housing Inventory Units, which is 12.14%. With 10,205 Subsidized Housing Inventory Units, this places Worcester 2nd in the State behind Boston for the most Subsidized Housing Inventory available to the Community. Worcester has more subsidized housing inventory than the top 11 Subsidized Housing Inventory producing Cities & Towns in Worcester County Combined (Fitchburg - 1486, Leominster - 1456, Gardner - 1356, Westborough - 974, Shrewsbury - 860, Webster - 722, Milford - 708, Northborough - 610, Clinton - 549, Southbridge - 499, & Southborough 472). The 12.14% number would be higher as the State only counts units which have a long term affordability (30 years or more). Some of the units which are currently affordable, but wouldn't make the list are units where long term affordability wouldn't make sense. These include First time home buyers (5 years) and units which receive smaller amounts for rehab to make sure units are in compliance with code violations (5-15 years). The direct benefit to the owner is making units more affordable through a grant or for a renter to occupy a safe unit, free of code violations, and affordable according to the HUD rental limits. All the HOME program funds less 10% for grantee program admin and about 20-25% on average of CDBG funds sub-granted to the Executive Office of Economic Development – Housing Division create or maintain affordable units throughout the City of Worcester. Over the last year 23 units of affordable housing have come online, with a commitment of at least 44 more units in the next 2-3 years.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance payments	80	19
Tenant-based rental assistance	21	29
Units provided in transitional housing facilities developed, leased, or operated with HOPWA funds	0	0
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	2	21
Total	103	69

Table 14 – HOPWA Number of Households Served

Narrative

Please see attached HOPWA CAPER for additional details and information.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours	1285				
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

Table 15 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding childcare.					
Assisted residents to apply for or attend community college or a four year educational institution.					
Assisted residents to apply for or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					
Other.					

Table 16 – Qualitative Efforts - Number of Activities by Program

Narrative

During year four of the annual action plan, the City engaged in efforts to comply with Section 3. During year four, the City allocated \$373,000.00 for the replacement of roofing at the Worcester Senior Center located at 128 Providence Street which commenced in Autumn 2023; this project included a Construction Industry Exposure Program for Section 3 Youth Hires administered through the contractor, Almar LLC and overseen by the City. The program included visits to the job site, meeting with crew, and exposure to the necessary tools and methods necessary for the job. Participants were encouraged to try techniques under direct supervision and instruction from professionals and could be invited back to the job site as long as they continued to express an interest in learning. Summer job opportunities were made available to interested parties who participated in the workshop.

In addition to job training opportunities, Section 3 workers were prioritized throughout the hiring process, including outreach to the Worcester Jobs Fund's Building Pathways Program and Training Resources of America's YouthBuild Program.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	WORCESTER
Organizational DUNS Number	065782578
EIN/TIN Number	046001418
Identify the Field Office	BOSTON
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	Worcester City & County CoC

ESG Contact Name

Prefix	Mr
First Name	James
Middle Name	A
Last Name	Brooks
Suffix	0
Title	Director of Housing Development

ESG Contact Address

Street Address 1	455 Main St.
------------------	--------------

Street Address 2	4 TH Floor
City	Worcester
State	MA
ZIP Code	01608-
Phone Number	5087994100
Extension	31427
Fax Number	5087991406
Email Address	brooks@worcesterma.gov

ESG Secondary Contact

Prefix
First Name
Last Name
Suffix
Title
Phone Number
Extension
Email Address

2. Reporting Period—All Recipients Complete

Program Year Start Date	07/01/2023
Program Year End Date	06/30/2024

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: WORCESTER (Administrative)
City: WORCESTER
State: MA
Zip Code: 01608,
DUNS Number: 065782578
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Unit of Government
ESG Subgrant or Contract Award Amount: \$27,899.18

Subrecipient or Contractor Name: SOUTH MIDDLESEX OPPORTUNITY COUNCIL INC

City: Framingham

State: MA

Zip Code: 01702- 8313

DUNS Number: 030806830

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: \$86,046.00

Subrecipient or Contractor Name: CENTRAL MASSACHUSETTS HOUSING ALLIANCE INC

City: Worcester

State: MA

Zip Code: 01609- 2706

DUNS Number: 152234865

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: \$15,000.00

Subrecipient or Contractor Name: Veterans, Inc.

City: Worcester

State: MA

Zip Code: 01605- 2600

DUNS Number: 941967796

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: \$85,520.00

Subrecipient or Contractor Name: The Bridge of Central MA dba Open Sky Community Services

City: Worcester

State: MA

Zip Code: 01602-3414

DUNS Number: 097451108

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: \$87,834.45

Subrecipient or Contractor Name: City of Worcester Health & Human Services

City: Worcester

State: MA

Zip Code: 01608

DUNS Number: 065782578

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization/Government

ESG Subgrant or Contract Award Amount: \$57,058.17

Subrecipient or Contractor Name: Dismas House

City: Worcester

State: MA

Zip Code: 01608

DUNS: 605428002

Is subrecipient a victim services provider: N

Subrecipient Organization Type: Other Non-Profit Organization

ESG Subgrant or Contract Award Amount: \$11,500.00

CR-65 - Persons Assisted

This section is now reported through the SAGE CAPER for ESG activities. – See Attached

CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

This section is now reported though the SAGE CAPER for ESG activities. – See Attached

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	15
Total Number of bed-nights available	41,080
Total Number of bed-nights provided	41,040
Capacity Utilization	100.00%

Table 24 – Shelter Capacity

Explanation of Shelter Capacity

Queen Street Shelter beds available 50 regular and 20 overflow = 25,500 bed night available for 365 days – 25,000 bed nights provided

Veterans Inc., Shelter beds available 36 = 13,140 bed nights available for 365 days = 13,140 bed nights provided

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

Project Outcomes Data is measured by recording data by individual client or household. Subrecipients provide the unduplicated number of families/ persons that will benefit from the activity (output) and the cost to provide the service. Included is an assessment of the outcomes for the ESG projects, tracking, and follow-up services, which have also been developed in consultation with the CoC. The evaluation plan measures the agency’s progress in achieving the performance goals of achieving mainstream benefits, household income, and ensuring housing stability.

CR-75 – Expenditures

This section is now reported though the SAGE CAPER for ESG activities. – See Attached

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	0	0	0

Table 25 – ESG Expenditures for Homelessness Prevention

11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Expenditures for Rental Assistance	0	0	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	0	0	0

Table 26 – ESG Expenditures for Rapid Re-Housing

11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Essential Services	0	0	0
Operations	0	0	0
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0

Subtotal	0	0	0
-----------------	----------	----------	----------

Table 27 – ESG Expenditures for Emergency Shelter

11d. Other Grant Expenditures

	Dollar Amount of Expenditures in Program Year		
	2019	2020	2021
Street Outreach	0	0	0
HMIS	0	0	0
Administration	0	0	0

Table 28 - Other Grant Expenditures

11e. Total ESG Grant Funds

Total ESG Funds Expended	2019	2020	2021
	0	0	0

Table 29 - Total ESG Funds Expended

11f. Match Source

	2019	2020	2021
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	0	0	0
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	0	0	0

Table 30 - Other Funds Expended on Eligible ESG Activities

11g. Total

Total Amount of Funds Expended on ESG Activities	2019	2020	2021
	0	0	0

Table 31 - Total Amount of Funds Expended on ESG Activities