



Central Massachusetts Regional Planning Commission  
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[www.cmrpc.org](http://www.cmrpc.org)

To: TPAG (Transportation Planning Advisory Group)  
From: Constance Mellis - Staff to TPAG  
Re: **Nov 20, 2019 TPAG Meeting**  
Time: 1:00 PM to 2:30 PM  
Place: WRTA Hub, 60 Foster St, 3<sup>rd</sup> floor, Worcester MA

1. Action on meeting minutes of Oct 16, 2019
2. Paratransit Report
3. Customer Service Report
4. Briefs on transportation related meetings including
  - Riders Advisory Committee
  - Transportation Advocacy Coalition
  - Other related transportation meetings
5. WRTA Advisory Board
6. New Business

This meeting is open to the public.  
Meeting location is accessible to people with disabilities.

This building is served by WRTA bus routes  
(see individual schedules for details)  
More information and schedules are available at [www.therta.com](http://www.therta.com)

Free paratransit service is available to elders and qualified people with disabilities. Call the Paratransit Office at (508) 752-9283.

To place an item on the TPAG agenda or TPAG questions, call (508) 459-3328.  
Information for this meeting and all related materials can be made available to individuals with disabilities and individuals with limited English proficiency by contacting (508) 459-3328.

**Transportation Planning Advisory Group**